

CDK APIs

Using eStore for Dealer Authorization

Step 1: Click on Vendor URL

Click on the URL supplied by your vendor or type it into your browsers address bar.

Please note that you must be completely logged out of the CDK Hub before clicking on the Vendor URL.

You must also have a title in the list of Authorized Signers, which can be requested from your vendor.

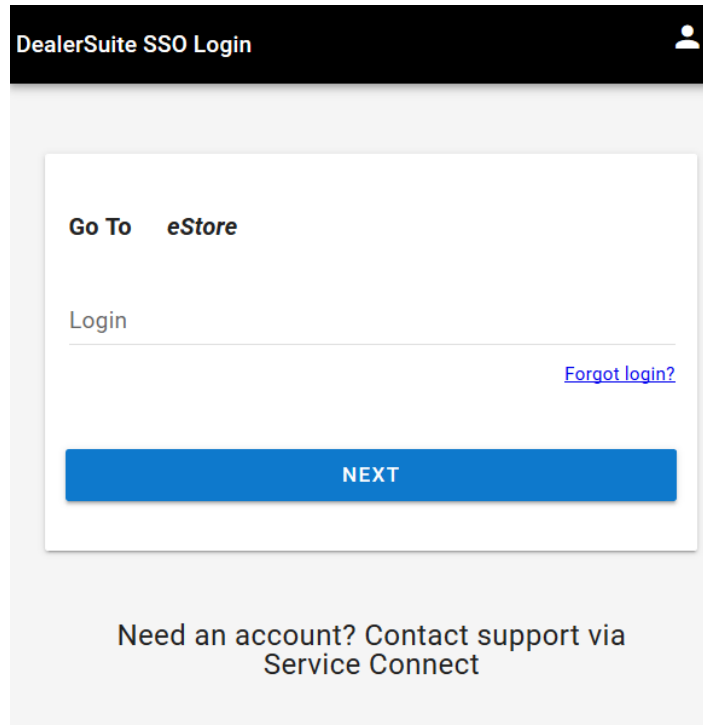
If you'd like to see how eStore works **without creating a valid order**, click on the URL supplied by your vendor and use **"OMTeStoreDemo"** as the user ID and password (password is case sensitive). This will mimic the process as a Demo user that will allow you to complete the process and create a Demo order.

Please note that this Demo order cannot be used for the integration approval and a second approval completed by logging in with your actual eStore login will be required before the integration can be set up.

Step 2: Log On

After opening the URL provided by your Vendor

- Enter your ConnectCDK username in the 'Login' field and click 'NEXT'
- If you do not know your ConnectCDK ID, please use the '*Forgot login?*' link to enter the email address you were registered under
- If you do not know the correct email address, or need any further assistance, then please submit a case through Service Connect.



DealerSuite SSO Login

Go To eStore

Login

[Forgot login?](#)

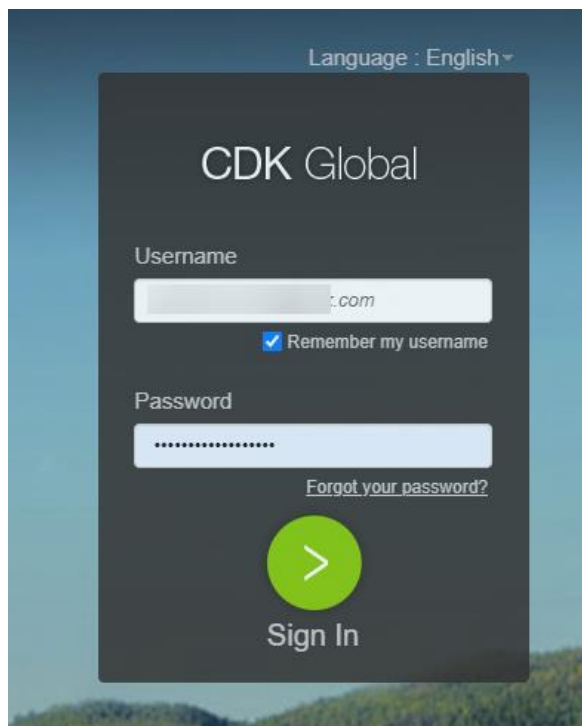
NEXT

Need an account? Contact support via Service Connect

Step 3: Log On

After clicking
'NEXT'

- You will be redirected to the CDK Hub where you will enter your ConnectCDK ID again, as well as your password
- If you do not know your password, then please use the '*Forgot your password?*' link to reset it
- If you need any further assistance, then please submit a case through Service Connect



The image shows a login form for CDK Global. At the top right, it says "Language : English" with a dropdown arrow. The form is titled "CDK Global". Below the title, there is a "Username" label and a text input field containing ".com". Below the input field is a checked checkbox labeled "Remember my username". Below that is a "Password" label and a password input field filled with dots. Below the password field is a link that says "Forgot your password?". At the bottom of the form is a large green circular button with a white right-pointing arrow, and the text "Sign In" below it.

Step 4: Welcome Page

Once Logged In

- Click 'Click here to view available CMF(s) ...' at the bottom of the page

 ESTORE HOME

 SHOPPING CART

 MEMBERS HOME

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THIS AUTHORIZATION PROCESS RELATES TO THE TRANSFER AND ACCESSING OF CONFIDENTIAL INFORMATION AND CONSUMER RELATED DATA.

Dear Dealer:

Welcome to Fortellis. CDK believes that dealerships own their data and should have choices on how best to share and use it. CDK's Third-Party Access Program lets dealers choose the vendors with whom they want to share data, and gives vendors integration options to best serve their dealers. There are many benefits to the Third-Party Access Program, including:

- Improved security
- Faster data transfer, improving efficiency
- At your request, access to your DMS can be disabled

To provide this access, you are required to complete the authorization process, including reviewing and agreeing to an Addendum to your CDK Master Services Agreement. Please click on the link below to complete the authorization process. For additional information on CDK's Third Party Access Program, please contact us at 888.424.6342.

Sincerely,

Howard Gardner
Vice President and General Manager, CDK Data Strategy Group

[Click here to view available CMF\(s\) for your order.](#)

Step 5: View Dealer CMF Number(s)

You will see the dealer CMF number(s) that are authorized and unauthorized for your User ID.

- This is for information only; you will be able to select specific CMFs in Step 9, after you check out, at confirmation.
- Select “Start Enrolling” to continue.

CDK eStore

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View Available CMF(s) for Integration

Go Back

Start Enrolling

Below is the authorization information for all the CMF numbers assigned to your user account. *This page is informational only. You will be prompted later to select product(s) and choose CMF(s).*

1-5 of 5 CMFs displayed

CMF	Dealership	Integration	Authorized
			Authorized
			Authorized
			Authorized
			Authorized
			Authorized

Step 6: Select Product

Review and select the appropriate product.

- If you need more than one product, please select one here.
- You will be able to select additional products, if needed, in the following steps.


The screenshot displays the CDK eStore interface. On the left is a navigation menu with links: ESTORE HOME, SHOPPING CART, MEMBERS HOME, and HELP. The main content area features a 'Continue Shopping' button at the top. Below it is a notice to dealerships regarding authorization. Two product listings are shown: '3PA-MBD-VENDOR'S-DEMO-APPLICATION 1' and '3PA-MBD-VENDOR'S-DEMO-APPLICATION 2'. Both have a catalog number of 4444200 and 4444201 respectively, and a price of \$0.00 with a monthly recurring fee. A red arrow points to the first product link. A 'no image available' placeholder is visible next to the second product listing.

CDK eStore


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[Continue Shopping](#)

NOTICE TO DEALERSHIP: THIS AUTHORIZATION PROCESS RELATES TO THE TRANSFER AND ACCESSING OF CONFIDENTIAL INFORMATION AND CONSUMER RELATED DATA.
Please select the product you are authorizing. To authorize multiple products, select one at a time, place in your shopping cart, and click "continue shopping" for additional product(s).

 [3PA-MBD-VENDOR'S-DEMO-APPLICATION 1](#)
Catalog Number : 4444200
\$0.00
\$0.00 Monthly Recurring

Approved Interface

 [3PA-MBD-VENDOR'S-DEMO-APPLICATION 2](#)
Catalog Number : 4444201
\$0.00
\$0.00 Monthly Recurring

Step 7: Review Addendum & Add To Shopping Cart

Click on “Addendum PDF” to review the addendum.

- The addendum includes a summary of the data the vendor will be able to access.
- Note: that the addendum is for review only and does not need to be completed.
- Once reviewed, click “Add To Cart” in the upper right of the page.

The screenshot displays the CDK eStore interface. On the left is a navigation menu with links: ESTORE HOME, SHOPPING CART, MEMBERS HOME, and HELP. The main content area features a product listing for '3PA-MBD-' with a quantity of 1, a catalog number of 4444200, and a price of \$0.00. Below the product name, there is a section for 'Addendum PDF(s)' containing a red underlined link: 'Demo Partner US-Canada (CDK-CDK Canada) Combo MBDvs o with Exhibit'. A red arrow points to this link. To the right of the product listing is the CDK Global logo and the text 'Approved Interface'. In the top right corner of the main content area, there is a blue 'Add To Cart' button with a shopping cart icon and a quantity of 1. A red arrow points to this button. Above the 'Add To Cart' button, there is a small grey box containing a blurred name. At the top of the page, there is a black header with 'CDK eStore' and a grid icon. Below the header, there is a notice: 'NOTICE TO DEALERSHIP: THIS AUTHORIZATION PROCESS RELATES TO THE TRANSFER AND ACCESSING OF CONFIDENTIAL INFORMATION AND CONSUMER RELATED DATA.' Below the notice, there is a blue 'Continue Shopping' button. At the bottom of the page, there is another blue 'Continue Shopping' button.

Step 8: Select Additional Products

click “Continue Shopping” if you need more than one product.

- If needed, you may click “continue shopping” to select additional products or you may click “check out” to continue the authorization process.

CDK eStore

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Shopping Cart

NOTICE TO DEALERSHIP: THIS AUTHORIZATION PROCESS RELATES TO THE TRANSFER AND ACCESSING OF CONFIDENTIAL INFORMATION AND CONSUMER RELATED DATA.

[Continue Shopping](#) [Checkout](#)

Shopping Cart Items - To Buy Now

Description	Catalog#	Qty	Price	Subtotal
3PA-MBD-		1	\$0.00	\$0.00

[Add On](#)

Product Total \$0.00
Shipping \$0.00
Package Total \$0.00
Monthly Recurring Charge \$0.00

[Reconfigure](#) [Remove](#)

Price Total	\$0.00
Shipping Total	\$0.00
Order Total	\$0.00
Monthly Recurring Charges	\$0.00

[Continue Shopping](#) [Checkout](#)

Step 9: Shopping Cart

Confirm the products selected for your order; click “Check Out” to continue the authorization process.

- Print your order if desired
- Click “Check Out”. There is no charge for this authorization process. Your purchase will display a price of \$0.00.
- You will have an opportunity to review your order before completing the authorization.

CDK eStore

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Shopping Cart

NOTICE TO DEALERSHIP: THIS AUTHORIZATION PROCESS RELATES TO THE TRANSFER AND ACCESSING OF CONFIDENTIAL INFORMATION AND CONSUMER RELATED DATA.

Continue Shopping

Checkout

Shopping Cart Items - To Buy Now


1

Description	Catalog#	Qty	Price	Subtotal
3PA-MBD-		1	\$0.00	\$0.00
				Product Total \$0.00
				Shipping \$0.00
				Package Total \$0.00
				Monthly Recurring Charge \$0.00
<div>Reconfigure Remove</div>				

2

Description	Catalog#	Qty	Price	Subtotal
3PA-MBD-		1	\$0.00	\$0.00
				Product Total \$0.00
				Shipping \$0.00
				Package Total \$0.00
				Monthly Recurring Charge \$0.00
<div>Reconfigure Remove</div>				

Price Total	\$0.00
Shipping Total	\$0.00
Order Total	\$0.00
Monthly Recurring Charges	\$0.00

 CDK Global™

Step 10: Billing, Shipping and CMF Information

Review your shipping and billing information; enter any required information marked by an asterisk.

- Select the CMF(s) you wish to enroll.
- If you are unable to select your dealership's CMF number, or it shows as "unauthorized," please submit a support case using Service Connect on your CDK desktop to have the CMF number added to your account.
- Click "Continue."

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Billing & Shipping Information

NOTICE TO DEALERSHIP: THIS AUTHORIZATION PROCESS RELATES TO THE TRANSFER AND ACCESSING OF CONFIDENTIAL INFORMATION AND CONSUMER RELATED DATA.

[Back](#) [Continue](#)

Contact Information

* Ordered By (Your Name): * Title:

* Email Address : Additional Information:

Cell Number:

* Phone Number: - - Ext.

Shipping Recipient(s)

You are authorized to enroll in all CMF(s) listed below. Please select only the recipient CMF(s) for your order, where the dealership has contracted for the vendor's application. Selecting CMF number for dealership not having a contract for vendor's application will only delay the vendor enrollment and install process for those dealerships that do. Each CMF will receive the same set of product(s) in the shopping cart.

1-5 of 5 CMFs displayed

CMF	Dealership	Integration	Authorized
<input checked="" type="checkbox"/>			✓
<input type="checkbox"/>			✓
<input checked="" type="checkbox"/>			✓
<input type="checkbox"/>			✓
<input type="checkbox"/>			✓

Step 11: Purchase

Complete the authorization by reading and accepting the agreement.

- Check the box “I Accept the above Schedule to the MSA”
- Next select “Place my Order Now” to submit your authorization and to create a Pending Order.
- A copy of your pending order will be emailed to you, your vendor, and the CDK Partner Program Support.

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Purchase

[Return To Billing](#)

Recipient Selection Review

The following 2CMF(s) has/have been selected for CDK Global Partner Program product integration.

71064063: HOFFMAN AUDI OF NEW LONDON
25128013: HOFFMAN FORD

The following 3CMF(s) is/are NOT selected.

25128001: HOFFMAN ENTERPRISES, INC.
25128015: HOFFMAN LEXUS
25128002: HOFFMAN TOYOTA

Please read the following terms and conditions and then click the [I Accept] check box on behalf of your dealership (referred to herein as "you") in order to agree to such terms and conditions and complete this order.

Master Services Agreement Schedule: By clicking the [I Accept] check box below and placing this order (this "Order"), you agree that your purchase, license or subscription (as applicable) of the Equipment, Software and/or Services described in the Shopping Cart for this Order shall be governed by, and deemed part of, the Master Services Agreement most recently executed by CDK Global and you (or, in the case of website or digital marketing services for which CDK and you have executed a Master Dealer Agreement that has not been superseded by a Master Services Agreement that expressly refers to website and digital marketing services, such Master Dealer Agreement (as modified or supplemented by any Addenda and Schedules thereto and the most recent version of the CDK Global Product Guide, the "Agreement"). This Order (including these terms and conditions) shall be considered a Master Services Agreement Schedule; provided, however, that if, in accordance with the immediately preceding sentence, this Order shall be governed by a Master Dealer Agreement rather than a Master Services Agreement, all references in such Master Dealer Agreement to "Order Forms" shall be deemed to include this order (and this order shall be considered an "Order Form" thereunder). All previously-executed Master Services Agreement Schedules (and, if this Schedule includes website and/or digital marketing services to be governed by a Master Services Agreement between the parties, all previously-executed Order Forms), shall be governed by the most recently-executed Master Services Agreement or Master Dealer Agreement between the parties (as applicable). Client agrees to purchase and/or license from CDK, and CDK agrees to sell, license, and/or provide, the Equipment, Software and/or Services described in this Order in accordance with the Agreement. Client agrees to pay to CDK, in accordance with the Agreement, all fees set forth in this Order, the Ancillary Rates List and/or Addenda (as applicable) for such Equipment, Software and/or Services.

Initial Term: CDK and Client agree that the initial term for each Product and Service listed in the Shopping Cart for this Order shall be for a period of 60 months unless otherwise indicated therein, and shall commence on the installation or activation date (as applicable) of such Product or Service; provided, however, that the term for any CDK Partner Program Services shall be month-to-month.


If this order relates to CDK's Partner Program, OEM-endorsed Products or Services, Network Services (pursuant to which CDK will provide a third party with access to your data), or other Products or Services pursuant to which CDK will be facilitating third party receipt of, or access to, your data, then PLEASE NOTE: THIS ORDER RELATES TO THE TRANSFER AND ACCESSING OF CONFIDENTIAL INFORMATION AND CONSUMER-RELATED DATA.

You agree that by clicking the [I Accept] button and placing this Order, you are electronically creating a binding contract document that will be valid and enforceable as if you had signed a paper version of this Order with an ink signature.

The individual person accepting these terms and conditions and placing this Order represents and warrants to CDK that he or she is fully authorized to place this Order on behalf of the dealership.

☒ I Accept the above Schedule to the MSA

[Cancel Order](#) [Submit Pending Order and Continue](#)

 CDK
Global

Step 12: Pending Order Confirmation

Print your order
if desired.

- Once you have completed the authorization, you will be prompted to select the accounts that your vendor will need to access on the DMS.
- Click “Continue And Confirm Account Access” to approve the account access.

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Confirmation

NOTICE TO DEALERSHIP: THIS AUTHORIZATION PROCESS RELATES TO THE TRANSFER AND ACCESSING OF CONFIDENTIAL INFORMATION AND CONSUMER RELATED DATA.

Thank you for starting your order.

eStore has successfully started your order. Your pending order number is .

You must click the button below to confirm the DMS Account Logon information for installation and complete the order.

[Continue and Confirm Account Access](#)

1

Description	Catalog#	Qty	Package Price	Subtotal
3PA-MBD-		2	\$0.00	\$0.00

2

Description	Catalog#	Qty	Package Price	Subtotal
3PA-MBD-		2	\$0.00	\$0.00

You have chosen 2 product(s) for each CMF (dealership location) listed below.

Number of recipient(s) is 2.

[eStore Home](#)

Step 13: Review Account Access

Edit DMS Accounts

- Click “Confirm/Edit DMS Accounts” to make the account selection(s).
- After the account(s) are selected for each dealer location, click “Save and Confirm” at the bottom of the page.
- The account access listed under “CDK Data” is available as a suggestion only. Note the Status of the order is “Waiting for Dealer Review”.

CDK eStore Order Management

[Back to Orders](#)

Dealer Instructions

1. Click- Confirm/Edit DMS Accounts > Select the accounts > Click Update > Repeat for each Dealership
2. Click- Save to save any edits (bottom of page)
3. Click- Save and Confirm (bottom of page) when all Dealer Edit fields are updated and order is ready for vendor review

Order Number : 16252 Order Date : 4/17/19 11:03 Status : **Waiting for Dealer Review**
Ordered By : Phone Number : 888-888-8888 Email Address :

Selected	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-		Accounting(-A) F&I(-FI) Service(-S)
<input checked="" type="checkbox"/>	3PA-MBD-		Accounting(-A)

Select	Dealership	DMS Account Logon Info			Vendor Install Date
		Accounts	CDK Data	Dealer Edits	
<input checked="" type="checkbox"/>	2548	Accounting	<input type="radio"/>		ASAP <input type="button" value="v"/>
		F&I	<input type="radio"/>		
		Service	<input type="radio"/>		
		Accounting	<input type="radio"/>		ASAP <input type="button" value="v"/>
		F&I	<input type="radio"/>		
		Service	<input type="radio"/>		

Notes :

[Confirm/Edit DMS Accounts](#) [Confirm/Edit DMS Accounts](#)

[Save](#) [Save and Confirm](#)

Step 13: Select Account Access

Select Appropriate Account Access

- This screen provides a list of all accounts associated with your DMS.
- You can select the correct accounts from this list or use the free text field if the account is not listed and click “Update”.
- Only one account may be selected from each Account Type.

DMS Data for [Redacted] X

CDK Data :

Below are the available accounts listed on your DMS. Please note: The accounts selected will be used by the partner to support the programs in which you have enrolled.

Account Types

Accounting ☒ ACC-A ☐ ENT-A ☐ FORD-A ☐ HNL-A ☐ HON-A ☐ LEX-A ☐ NIS-A ☐ OLDS-A ☐ TOY-A
If you do not see your accounts listed, please select the checkbox and enter DMS account here (EX: ABC-S, ABC-I)
☐ [] (You must select or enter an account from each type in order to be able to approve this order. If you do not know which account to select, please refer to your account manager.)

F&I ☐ 101-FI ☐ 102-FI ☐ 103-FI ☐ 104-FI ☐ 105-FI ☐ 106-FI ☐ 107-FI ☐ 108-FI ☐ 109-FI
If you do not see your accounts listed, please select the checkbox and enter DMS account here (EX: ABC-S, ABC-I)
☒ AUD-FI [] (You must select or enter an account from each type in order to be able to approve this order. If you do not know which account to select, please refer to your account manager.)

Service ☐ ABS-S ☒ AUDI-S ☐ HNL-S ☐ HOBS-S ☐ HOFF-S ☐ HON-S ☐ LEX-S ☐ NIS-S ☐ OLDS-S
If you do not see your accounts listed, please select the checkbox and enter DMS account here (EX: ABC-S, ABC-I)
☐ [] (You must select or enter an account from each type in order to be able to approve this order. If you do not know which account to select, please refer to your account manager.)

Free text field [Red box around the 'Free text field' label]

Update

Step 15: Save Changes and Complete Order

Select Appropriate Account Access

- Account updates show in the “Dealer Edits” column.
- When your edits are complete click “Save” if further changes are necessary, or click “Save and Confirm” if changes are complete.
- Please note that clicking “Save and Confirm” will prevent any further edits to this pending order. The status has now changed to “Waiting for Vendor Review” and a confirmation sent to your vendor.

CDK eStore Order Management

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Dealer Instructions

1. Click- Confirm/Edit DMS Accounts > Select the accounts > Click Update > Repeat for each Dealership
2. Click- Save to save any edits (bottom of page)
3. Click- Save and Confirm (bottom of page) When all Dealer Edit fields are updated and order is ready for vendor review

Order Number : 16252 Order Date : 4/17/19 11:03 Status : *Waiting for Dealer Review*
Ordered By : Phone Number : Email Address :

Selected	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 1	4444200	Accounting(-A) F&I(-FI) Service(-S)
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 2	4444201	Accounting(-A)

Select	Dealership	DMS Account Logon Info			Vendor Install Date											
<input checked="" type="checkbox"/>		<table border="1"><thead><tr><th>Accounts</th><th>CDK Data</th><th>Dealer Edits</th></tr></thead><tbody><tr><td>Accounting</td><td><input type="radio"/></td><td>ACC-A</td></tr><tr><td>F&I</td><td><input type="radio"/></td><td>AUD-FI</td></tr><tr><td>Service</td><td><input type="radio"/></td><td>AUD-S</td></tr></tbody></table>	Accounts	CDK Data	Dealer Edits	Accounting	<input type="radio"/>	ACC-A	F&I	<input type="radio"/>	AUD-FI	Service	<input type="radio"/>	AUD-S		ASAP <input type="checkbox"/>
Accounts	CDK Data	Dealer Edits														
Accounting	<input type="radio"/>	ACC-A														
F&I	<input type="radio"/>	AUD-FI														
Service	<input type="radio"/>	AUD-S														
<input type="button" value="Confirm/Edit DMS Accounts"/>																
<input checked="" type="checkbox"/>		<table border="1"><thead><tr><th>Accounts</th><th>CDK Data</th><th>Dealer Edits</th></tr></thead><tbody><tr><td>Accounting</td><td><input type="radio"/></td><td>FORD-A</td></tr><tr><td>F&I</td><td><input type="radio"/></td><td>FORD-FI</td></tr><tr><td>Service</td><td><input type="radio"/></td><td>HOFF-S</td></tr></tbody></table>	Accounts	CDK Data	Dealer Edits	Accounting	<input type="radio"/>	FORD-A	F&I	<input type="radio"/>	FORD-FI	Service	<input type="radio"/>	HOFF-S		ASAP <input type="checkbox"/>
Accounts	CDK Data	Dealer Edits														
Accounting	<input type="radio"/>	FORD-A														
F&I	<input type="radio"/>	FORD-FI														
Service	<input type="radio"/>	HOFF-S														
<input type="button" value="Confirm/Edit DMS Accounts"/>																

Notes :

Step 16: Review Order Status

Review Pending and Completed Orders

- You can view your order status at any time by selecting “Orders” from the eStore Order Management page.
- This page can be accessed through the link in the pending order confirmation email.



Members Home

Applications ▾

Hi, 3pa ▾

eStore Order Management | [Orders](#) [Order Detail](#)

Search by Text and Order Received Date

Text:

Start:

End:

Search

AllOrders

Multi Column Sort Left to Right: ☐

[Clear Sort Order](#)

Id	Main CMF	Dealership Name	Vendor CMF	Order Status	Order	No of Days	Last Modified	Storefront
					Received Date		Date	
10025	98790000	ADP DEALER SERVICES-ASSOCIATE TRAINING	71056680	Waiting for Vendor Review	12/29/15 09:40	0	12/29/15 03:59	3PA Vendor Demo
10023	98790000	ADP DEALER SERVICES-ASSOCIATE TRAINING	71056680	Waiting for Vendor Review	12/21/15 10:23	8	12/21/15 05:01	3PA Vendor Demo
10024	98790000	ADP DEALER SERVICES-ASSOCIATE TRAINING	71056680	Waiting for Vendor Review	12/21/15 11:13	8	12/21/15 05:16	3PA Vendor Demo
10021	98790000	ADP DEALER SERVICES-ASSOCIATE TRAINING	71056680	Approved By Vendor	12/18/15 09:24		12/21/15 03:30	3PA Vendor Demo
10022	98790000	ADP DEALER SERVICES-ASSOCIATE TRAINING	71056680	Approved By Vendor	12/21/15 10:15		12/21/15 04:20	3PA Vendor Demo



**Thank You for using the
CDK eStore!**

