

CDK API's

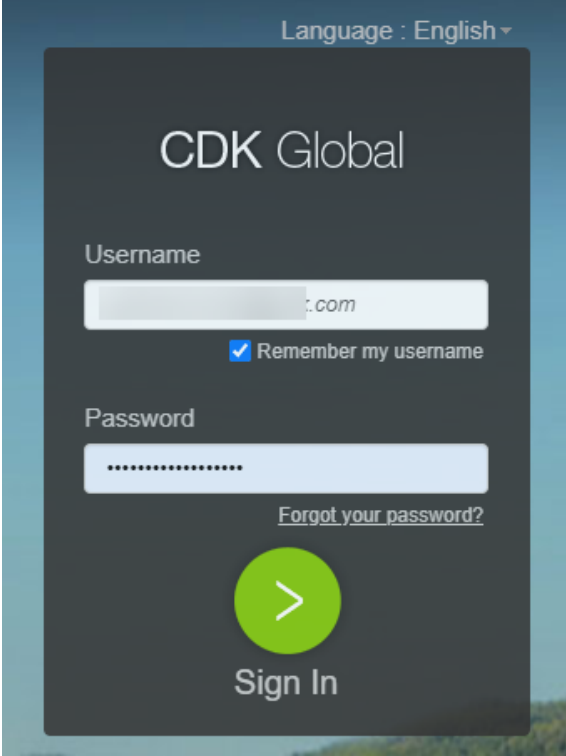
Using eStore for Vendor Authorization

Open the CDK Partner Hub

Login to ConnectCDK

- Enter your existing ConnectCDK ID and password, then click “Sign In”
- If you have forgotten your password, then please use the ‘Forgot your password?’ link to reset it
- If you do not know your ConnectCDK ID username, then please use Service Connect to request assistance.

ConnectCDK URL: connectcdk.com/a/partnerhub



Language : English ▾


CDK Global

Username

☒ Remember my username

Password

[Forgot your password?](#)

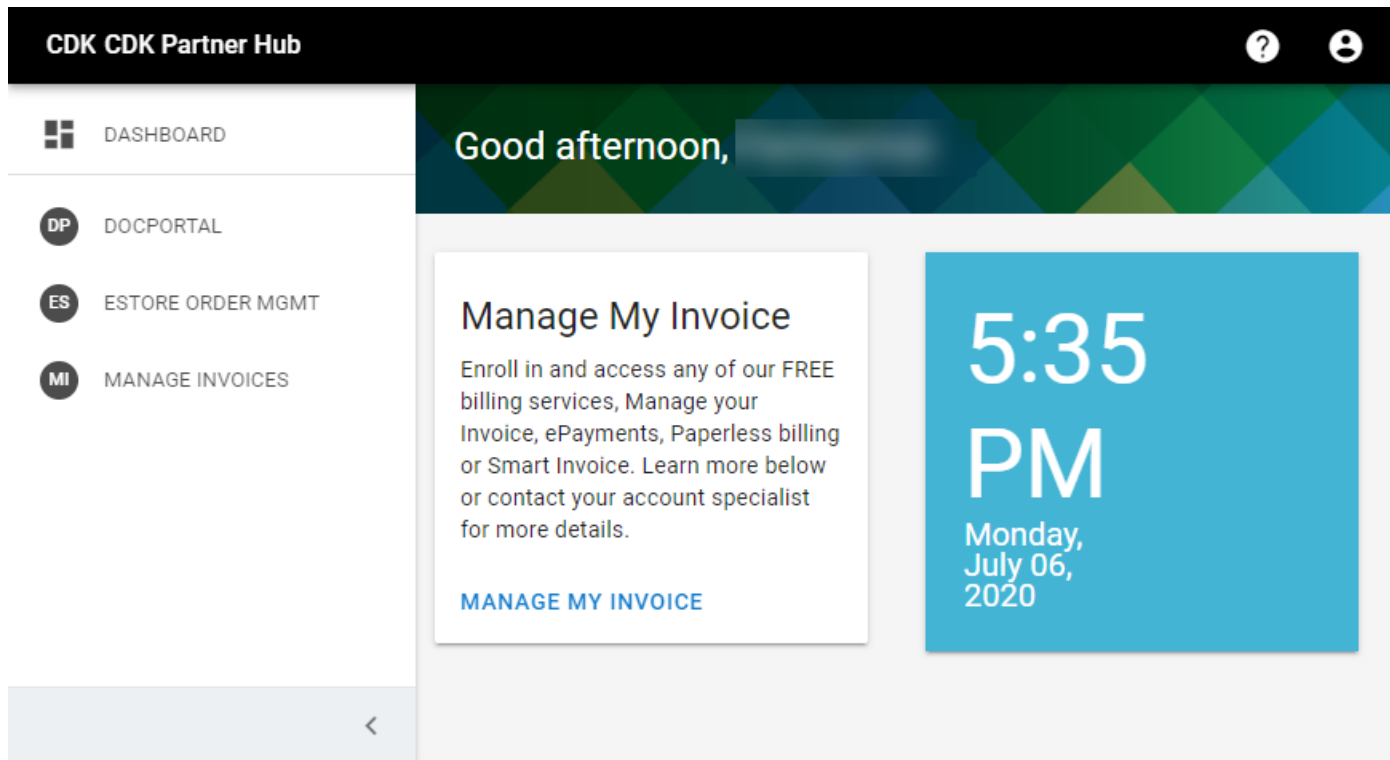


Sign In

Open eStore Order Management

eStore Order Management

- Click the 'ESTORE ORDER MGMT' button in the menu on the left



Order Status

View Order Status

- Once logged in you will see a list of eStore orders for your dealerships.
- Order Statuses include Waiting for Dealer Review, Waiting for Vendor Review and Approved By Vendor.

CDK eStore Order Management

Search by Text and Order Received Date

Text :

Start : Apr 2, 2019

End : Apr 17, 2019

Search

AllOrders

Multi Column Sort Left to Right: ☐

Clear Sort Order

[Export Orders](#)

Id	CMF	Dealership Name	Vendor CMF	Order Status	Order Received Date	No of Days	Last Modified Date	Storefront
16252			71056680	Waiting for Vendor Review	4/17/19 11:03	0	4/17/19 11:05	3PA OMT Vendor Demo
16251			71056680	Waiting for Vendor Review	4/17/19 10:48	0	4/17/19 10:49	3PA OMT Vendor Demo
16245			76045088	Approved	4/12/19 10:05		4/15/19 03:08	
16244			76045088	Approved	4/11/19 11:44		4/11/19 11:53	
16243			71056680	Waiting for Vendor Review	4/10/19 11:49	7	4/10/19 11:51	3PA OMT Vendor Demo
16242			76045088	Waiting for Vendor Review	4/10/19 11:46	7	4/12/19 10:07	
16241			76045088	Waiting for Vendor Review	4/10/19 11:43	7	4/11/19 11:49	
16240			71056680	Waiting for Dealer Review	4/10/19 11:32	7	4/10/19 11:32	3PA OMT Vendor Demo
16239			76045088	Waiting for Vendor Review	4/10/19 11:07	7	4/12/19 10:07	

Order Status: Waiting for Dealer Review

Waiting for Dealer Review

- This status indicates that the order is waiting for the dealer to approve the account access.
- The vendor may take control of this order if the account access has been updated in the Dealer Edits column for each location or may wait for the dealer to take action.

CDK eStore Order Management

[Back to Orders](#)

Order Number : Order Date : 3/20/19 10:53 Status : **Waiting for Dealer Review**
Ordered By : Phone Number : 888-888-8888 Email Address :

Selected	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-		Accounting(-A) F&I(-FI) Service(-S)

Select	Dealership	Accounts	CDK Data	Dealer Edits	Vendor Install Date
<input checked="" type="checkbox"/>	2548	Accounting	<input checked="" type="checkbox"/>	ACC-A	ASAP <input type="button" value="v"/>
		F&I	<input checked="" type="checkbox"/>	101-FI	
		Service	<input checked="" type="checkbox"/>	ABS-S	

Vendor may take control of this order.

CDK eStore Order Management

[Back to Orders](#)

Order Number : Order Date : 4/10/19 11:32 Status : **Waiting for Dealer Review**
Ordered By : Phone Number : 888-888-8888 Email Address :

Selected	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-		Accounting(-A) Bodyshop Parts(-BI)
<input checked="" type="checkbox"/>	3PA-MBD-		

Select	Dealership	Accounts	CDK Data	Dealer Edits	Vendor Install Date
<input checked="" type="checkbox"/>	2548	Accounting	<input checked="" type="checkbox"/>		ASAP <input type="button" value="v"/>
		Bodyshop Parts	<input checked="" type="checkbox"/>		

Vendor cannot take control of this order.

Order Status: Waiting for Vendor Review

Waiting for Vendor Review

- This status indicates that the account access has been approved by the dealer and is now waiting for vendor approval.
- The dealer is no longer able to make any changes to this order.

CDK eStore Order Management

[Back to Orders](#)

Vendor Instructions

1. Delete any integration products that should not have been ordered by clicking the green check mark to red x
2. Delete any dealerships that should not have been ordered by clicking the green check mark to red x
3. Press save to save any edits or changes
4. Press save and confirm when all edits are done and order is ready to be submitted (Email to dealer, vendor CDK Global Partner Program)

Order Number :

Order Date : 4/18/19 08:08

Status : *Waiting for Vendor Review*

Ordered By :

Phone Number : 888-888-8888

Email Address :

Selected	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 1	4444200	Accounting(-A) F&I(-FI) Service(-S)
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 2	4444201	Accounting(-A)

Select

Dealership

DMS Account Logon Info

Vendor Install Date

☒

2548

Accounts	CDK Data	Dealer Edits
Accounting	<input type="checkbox"/>	ACC-A
F&I	<input type="checkbox"/>	AUD-FI
Service	<input type="checkbox"/>	AUD-S

ASAP

☒

Accounts	CDK Data	Dealer Edits
Accounting	<input type="checkbox"/>	FORD-A
F&I	<input type="checkbox"/>	FORD-FI
Service	<input type="checkbox"/>	HOFF-S

ASAP

Notes :

Save

Save and Confirm

Decline Entire Order

Vendor Edits

Vendor Edits

- The vendor may remove a specific catalog(s) and dealership locations by clicking the green checkmark in the “Select” column.
- The green checkmark will change to a red X, indicating that this catalog or dealer location will not be included in the order.
- You may also decline the entire order or update the install date to a future date.

CDK eStore Order Management ⌵

[Back to Orders](#)

Vendor Instructions

1. Delete any integration products that should not have been ordered by clicking the green check mark to red x
2. Delete any dealerships that should not have been ordered by clicking the green check mark to red x
3. Press save to save any edits or changes
4. Press save and confirm when all edits are done and order is ready to be submitted (Email to dealer, vendor CDK Global Partner Program)

Order Number : Order Date : 4/18/19 08:08 Status : *Waiting for Vendor Review*
Ordered By : Phone Number : 888-888-8888 Email Address :

Select	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 1	4444200	Accounting(-A) F&I(-FI) Service(-S)
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 2	4444201	Accounting(-A)

Select Dealership DMS Account Logon Info Vendor Install Date

Select	Dealership	Accounts	CDK Data	Dealer Edits	Vendor Install Date
<input checked="" type="checkbox"/>	2546	Accounting	<input checked="" type="checkbox"/>	ACC-A	DELAY <input type="button" value="v"/>
<input checked="" type="checkbox"/>		F&I	<input checked="" type="checkbox"/>	AUD-FI	Select Install Date : Apr 22, 2019 <input type="button" value="v"/>
<input checked="" type="checkbox"/>		Service	<input checked="" type="checkbox"/>	AUDI-S	
<input checked="" type="checkbox"/>		Accounting	<input checked="" type="checkbox"/>	FORD-A	ASAP <input type="button" value="v"/>
<input checked="" type="checkbox"/>		F&I	<input checked="" type="checkbox"/>	FORD-FI	
<input checked="" type="checkbox"/>		Service	<input checked="" type="checkbox"/>	HOPF-S	

Notes :

Vendor Edits

Vendor Edits – Duplicate Orders

- It is possible for a Dealer to order a Product multiple times. In these cases a warning message will display and potential duplicate orders will be identified in red text below the dealer location.
- Please note that there are valid cases where a dealer is using the same CMF number to represent two different DMS accounts (for example, two F&I accounts)

CDK eStore Order Management

Vendor Instructions

- Delete any integration products that should not have been ordered by clicking the green check mark to red x
- Delete any dealerships that should not have been ordered by clicking the green check mark to red x
- Press save to save any edits or changes
- Press save and confirm when all edits are done and order is ready to be submitted (Email to dealer, vendor CDK Global Partner Program)

⚠ WARNING - POTENTIAL DUPLICATE

• This order contains one or more potential duplicate orders where the catalog number has already been ordered for a particular dealer location (CMF number). Please review the dealer location(s) highlighted below with a warning indicator. The warning indicator identifies the catalog number(s) for which potential duplicate orders have already been received for a location. You can view additional information about the prior order(s) for a dealer location by clicking on the warning associated with that location.

• Please note that there are valid cases where a dealer is using the same CMF number to represent two different DMS accounts (for example, two F & I accounts or two Service accounts), in which case the order may not be a duplicate. Before approving this order, please review your records and confer with the dealer to verify that the order is intended for a connection to a different DMS account or set of accounts than those in your prior order. Approval of this potential duplicate order will result in billing for the connection.

• If you determine that a potential duplicate is a duplicate for a dealer location, then you may remove that dealer location from the order. If you determine that a potential duplicate is not a duplicate, then you can leave it on the order (no action is necessary). Once you have completely reviewed all potential duplicates and addressed them appropriately, you can "Save and Confirm" the order.

Order Number : Order Date : 4/17/20 01:58 Status : *Waiting for Vendor Review*
Ordered By : Phone Number : 111-111-1111 Email Address :




Selected	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 1	4680308	

Select ☒ ☐

Install Info for Catalog # 4680308

This order for **4680308 – 3PA-MDA-CARFAX** for CMF Number **06800089 - EASTGATE CHRYSLER JEEP DODGE** is a potential duplicate order. The prior order **67036129SW01** was sold on **01-27-2020**.

Notes :

Save  Save and Confirm  Decline Entire Order 

Vendor Edits

Vendor Edits – Duplicate Orders

- Clicking the red text below the dealer location will open a dialogue box that provides information about the previous order.
- The vendor can use the Vendor Edit options to remove any catalogs or dealership locations that they determine to be duplicate orders
- Approval of any potential duplicate orders will result in billing for the connection

CDK eStore Order Management

Vendor Instructions

- Delete any integration products that should not have been ordered by clicking the green check mark to red x
- Delete any dealerships that should not have been ordered by clicking the green check mark to red x
- Press save to save any edits or changes
- Press save and confirm when all edits are done and order is ready to be submitted (Email to dealer, vendor CDK Global Partner Program)

⚠ WARNING - POTENTIAL DUPLICATE

- This order contains one or more potential duplicate orders where the catalog number has already been ordered for a particular dealer location (CMF number). Please review the dealer location(s) highlighted below with a warning indicator. The warning indicator identifies the catalog number(s) for which potential duplicate orders have already been received for a location. You can view additional information about the prior order(s) for a dealer location by clicking on the warning associated with that location.
- Please note that there are valid cases where a dealer is using the same CMF number to represent two different DMS accounts (for example, two F & I accounts or two Service accounts), in which case the order may not be a duplicate. Before approving this order, please review your records and confer with the dealer to verify that the order is intended for a connection to a different DMS account or set of accounts than those in your prior order. Approval of this potential duplicate order will result in billing for the connection.
- If you determine that a potential duplicate is a duplicate for a dealer location, then you may remove that dealer location from the order. If you determine that a potential duplicate is not a duplicate, then you can leave it on the order (no action is necessary). Once you have completely reviewed all potential duplicates and addressed them appropriately, you can "Save and Confirm" the order.

Order Number :

Order Date : 4/17/20 01:56

Status : *Waiting for Vendor Review*

Ordered By :

Phone Number : 111-111-1111


Email Address :

Selected	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-VENDORS-DEMO-APPLICATION 1	4680308	

Select

Deal

☒

 Catalog # 4680308

Install Info for Catalog # 4680308

This order for 4680308 – 3PA-MBD-VENDORS-DEMO-APPLICATION 1 for CMF Number is a potential duplicate order. The prior order was sold on 01-27-2020.

Notes :

Save

Save and Confirm

Decline Entire Order

Confirm

Vendor Edits

- You may continue editing the order, “Save” your changes and come back later or “Save and Confirm” if no further edits are required.
- Please note that clicking “Save and Confirm” will submit the order and no further edits can be made.

CDK eStore Order Management

[Back to Orders](#)

Vendor Instructions

1. Delete any integration products that should not have been ordered by clicking the green check mark to red x
2. Delete any dealerships that should not have been ordered by clicking the green check mark to red x
3. Press save to save any edits or changes
4. Press save and confirm when all edits are done and order is ready to be submitted (Email to dealer, vendor CDK Global Partner Program)

Order Number :

Order Date : 4/18/19 08:08

Status : *Waiting for Vendor Review*

Ordered By :

Phone Number : 888-888-8888

Email Address :

Selected	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 1	4444200	Accounting(-A) F&I(-FI) Service(-S)
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 2	4444201	Accounting(-A)

Select

Dealership

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2548

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DMS Account Logon Info

Accounts	CDK Data	Dealer Edits
Accounting	<input type="checkbox"/>	ACC-A
F&I	<input type="checkbox"/>	AUD-FI
Service	<input type="checkbox"/>	AUDI-S


Accounts	CDK Data	Dealer Edits
Accounting	<input type="checkbox"/>	FORD-A
F&I	<input type="checkbox"/>	FORD-FI
Service	<input type="checkbox"/>	HOFF-S

Vendor Install Date

ASAP

ASAP

Notes :





Save and Confirm

Save and Confirm

- Once all edits are complete, click “Save and Confirm”. The vendor will have the opportunity to enter ‘special install notes’ for the CDK install team.
- Please be aware that entering notes will require the order to be processed manually resulting in install delays.

CDK eStore Order Management

[Back to Orders](#)

Vendor Instructions

1. Delete any integration products that should not have been ordered by clicking the green check mark to red x
2. Delete any dealerships that should not have been ordered by clicking the green check mark to red x
3. Press save to save any edits or changes
4. Press save and confirm when all edits are done and order is ready to be submitted (Email to dealer, vendor CDK Global Partner Program)

Order Number : Order Date : 4/18/19 08:59 Status : *Waiting for Vendor Review*
Ordered By : Phone Number : 888-888-8888 Email Address :

Selected	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 1	4444200	Accounting(-A) F&I(-FI) Service(-S)
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 2	4444201	Accounting(-A)

Select	Dealership	DMS Account Logon Info			Vendor Install Date
		Accounts	CDK Data	Dealer Edits	
<input checked="" type="checkbox"/>	2540	Accounting	<input checked="" type="checkbox"/>	ACC-A	ASAP <input checked="" type="checkbox"/>
		F&I	<input checked="" type="checkbox"/>	AUD-FI	
		Service	<input checked="" type="checkbox"/>	AUD-S	
<input checked="" type="checkbox"/>		Accounting	<input checked="" type="checkbox"/>	FORD-A	
		F&I	<input checked="" type="checkbox"/>	FORD-FI	
		Service	<input checked="" type="checkbox"/>	HOFF-S	

Notes :

Approve Order

Special Install Notes :

Are you sure you want to confirm. You will not be able to make changes once confirmed.

Complete and Submit

Order Submitted for Install

- Once your order has been confirmed and saved, no further edits can be made.
- This changes the order status to “Approved By Vendor” and submits an install request case to the CDK API team.

CDK eStore Order Management

[Back to Orders](#)

Your order has been confirmed and saved

Order Number : Order Date : 4/18/19 08:59 Status : **Approved by Vendor**
Ordered By : Phone Number : 888-888-8888 Email Address :

Selected	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 1	4444200	Accounting(-A) F&I(-FI) Service(-S)
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 2	4444201	Accounting(-A)

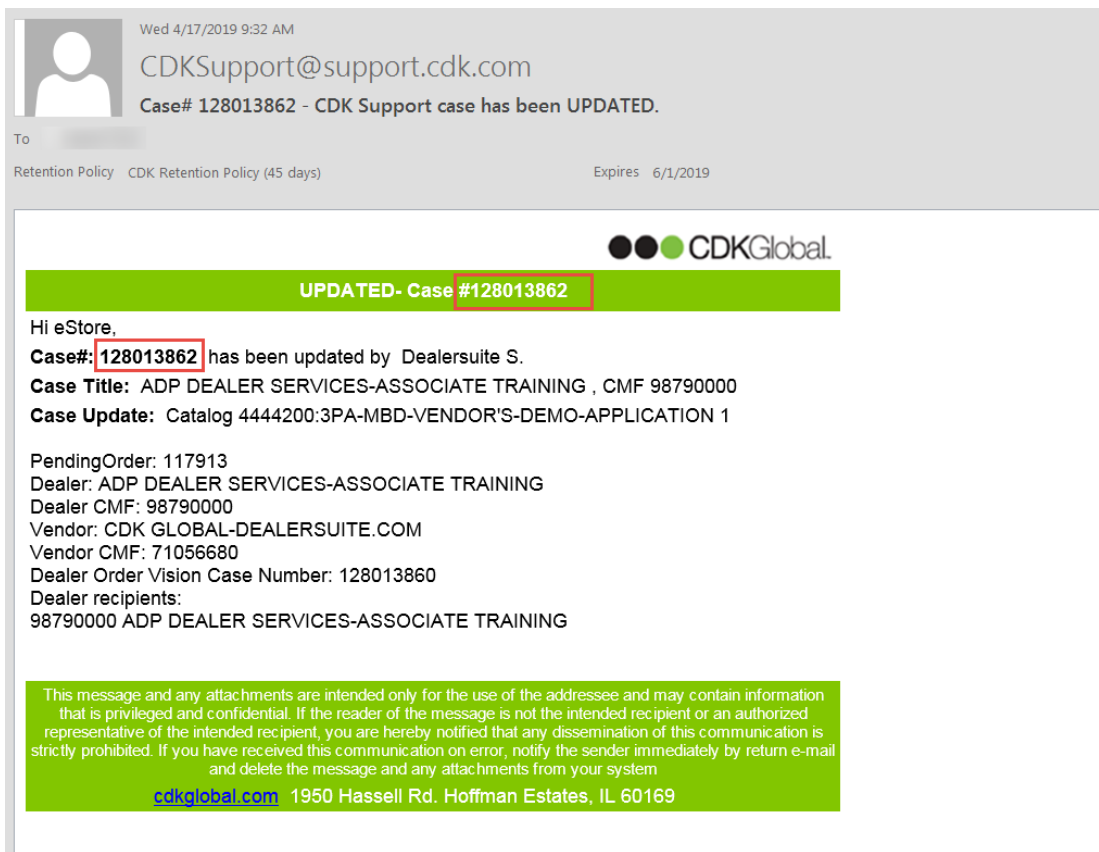
Select	Dealership	DMS Account Logon Info			Vendor Install Date											
<input checked="" type="checkbox"/>	<input type="text"/>	<table><thead><tr><th>Accounts</th><th>CDK Data</th><th>Dealer Edits</th></tr></thead><tbody><tr><td>Accounting</td><td><input type="checkbox"/></td><td>ACC-A</td></tr><tr><td>F&I</td><td><input type="checkbox"/></td><td>AUD-FI</td></tr><tr><td>Service</td><td><input type="checkbox"/></td><td>AUDI-S</td></tr></tbody></table>	Accounts	CDK Data	Dealer Edits	Accounting	<input type="checkbox"/>	ACC-A	F&I	<input type="checkbox"/>	AUD-FI	Service	<input type="checkbox"/>	AUDI-S	<input type="text"/>	ASAP
Accounts	CDK Data	Dealer Edits														
Accounting	<input type="checkbox"/>	ACC-A														
F&I	<input type="checkbox"/>	AUD-FI														
Service	<input type="checkbox"/>	AUDI-S														
<input checked="" type="checkbox"/>	<input type="text"/>	<table><thead><tr><th>Accounts</th><th>CDK Data</th><th>Dealer Edits</th></tr></thead><tbody><tr><td>Accounting</td><td><input type="checkbox"/></td><td>FORD-A</td></tr><tr><td>F&I</td><td><input type="checkbox"/></td><td>FORD-FI</td></tr><tr><td>Service</td><td><input type="checkbox"/></td><td>HOFF-S</td></tr></tbody></table>	Accounts	CDK Data	Dealer Edits	Accounting	<input type="checkbox"/>	FORD-A	F&I	<input type="checkbox"/>	FORD-FI	Service	<input type="checkbox"/>	HOFF-S	<input type="text"/>	ASAP
Accounts	CDK Data	Dealer Edits														
Accounting	<input type="checkbox"/>	FORD-A														
F&I	<input type="checkbox"/>	FORD-FI														
Service	<input type="checkbox"/>	HOFF-S														

Notes :

Email Confirmation

Email Confirmation

- You will receive an email confirmation with the install case number to the email address on file.
- Once the install is complete, you will be notified by email as normal.



Order Status: Approved By Vendor

Approved By Vendor

- This status indicates the order has been approved by the vendor and has generated an eStore case and an install request case.
- The install will be processed by the automated install system with the details in the order within 5 business days.
- If the automated system is unable to process the install, there may be further delay.

CDK eStore Order Management

[Back to Orders](#)

This order is complete and can no longer be edited.

Order Number : 16255

Ordered By :

Vision Case # :107357888

Order Date : 4/18/19 08:08

Phone Number : 888-888-8888

Install Vision Case # :107357889

Status : *Approved by Vendor*

Email Address :

Selected	Integration Products	Catalog #	DMS Accounts Accessed By Each Product Listed Info
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 1	4444200	Accounting(-A) F&I(-FI) Service(-S)
<input checked="" type="checkbox"/>	3PA-MBD-VENDOR'S-DEMO-APPLICATION 2	4444201	Accounting(-A)

Select

Dealership

DMS Account Logon Info

Vendor Install Date

☒

2548

Accounts	CDK Data	Dealer Edits
Accounting	<input type="checkbox"/>	ACC-A
F&I	<input type="checkbox"/>	AUD-FI
Service	<input type="checkbox"/>	AUD-S

ASAP

☒

Accounts	CDK Data	Dealer Edits
Accounting	<input type="checkbox"/>	FORD-A
F&I	<input type="checkbox"/>	FORD-FI
Service	<input type="checkbox"/>	HOFF-S

ASAP

Notes :

Review Order Status

Review All Order Status

- You may review the status of all your pending and completed orders by clicking “Orders”.
- You will also receive email reminders every 3 calendar days for any orders in “Waiting for Dealer Review” or “Waiting for Vendor Review” status.

Search by Text and Order Received Date

Text :

Start : Dec 29, 2014

End : Dec 29, 2015

Search Q

AllOrders

Multi Column Sort Left to Right: ☐

Clear Sort Order

Id	Main CMF	Dealership Name	Vendor CMF	Order Status	Order Received Date	No of Days	Last Modified Date	Storefront
10026	98790000	ADP DEALER SERVICES-ASSOCIATE TRAINING	71056680	Waiting for Dealer Review	12/29/15 03:10	0	12/29/15 09:10	3PA Vendor Demo
10023	98790000	ADP DEALER SERVICES-ASSOCIATE TRAINING	71056680	Waiting for Vendor Review	12/21/15 10:23	8	12/21/15 05:01	3PA Vendor Demo
10024	98790000	ADP DEALER SERVICES-ASSOCIATE TRAINING	71056680	Waiting for Vendor Review	12/21/15 11:13	8	12/21/15 05:16	3PA Vendor Demo
10025	98790000	ADP DEALER SERVICES-ASSOCIATE TRAINING	71056680	Waiting for Vendor Review	12/29/15 09:40	0	12/29/15 03:59	3PA Vendor Demo
10021	98790000	ADP DEALER SERVICES-ASSOCIATE TRAINING	71056680	Approved By Vendor	12/18/15 09:24		12/21/15 03:30	3PA Vendor Demo
10022	98790000	ADP DEALER SERVICES-ASSOCIATE TRAINING	71056680	Approved By Vendor	12/21/15 10:15		12/21/15 04:20	3PA Vendor Demo

**Thank You for using the
CDK eStore!**

